



TITLE OF POSITION: Event Delivery Manager (Food & Beverage)

REPORTS TO: Senior Event Delivery Manager (Food & Beverage)

OFFICE LOCATION: Sydney, Australia

CONTRACT TYPE: Fixed Term, December 2027

ROLE OVERVIEW

The **Event Delivery Manager (Food & Beverage)** is responsible for delivering premium hospitality food and beverage experiences across the Men's Rugby World Cup 2027 Experiences programme within Australia. The role leads assigned F&B workstreams, ensuring operational readiness, supplier performance, and seamless event-day delivery across multiple venues. Working closely with internal teams and external partners, the role ensures high-quality guest experiences, operational efficiency, and delivery against service and commercial objectives.

MAIN ACCOUNTABILITIES

- **Operational Planning:** Develop F&B operational plans to ensure venue readiness, aligned delivery timelines, and consistent service standards across all workstreams.
- **Operational Delivery:** Deliver F&B operations during events to ensure safe, compliant execution and a high-quality guest experience across multiple venues.
- **Service Excellence:** Enhance hospitality service standards to ensure innovative offerings that meet guest expectations and drive customer satisfaction.
- **Supplier Management:** Manage suppliers and venue partners to deliver services that meet contractual, quality, cost, and sustainability requirements.
- **Stakeholder Coordination:** Coordinate with internal project teams and external partners to ensure aligned delivery, clear communication, and effective issue resolution.
- **Budget Control:** Manage F&B budgets to ensure delivery within financial targets and identify opportunities to optimise catering spend and operational costs.
- **Compliance & Risk:** Ensure adherence to internal policies and procedures, food safety, WHS, and regulatory standards to maintain safe, compliant, and risk-controlled operations.
- **Sustainability Delivery:** Implement sustainable practices across F&B operations to reduce waste, support responsible sourcing, and meet environmental objectives.
- **Innovation & Efficiency:** Introduce process improvements and technology solutions to enhance operational efficiency and improve guest experience outcomes.
- **Continuous Improvement:** Lead post-event reviews to capture insights and implement improvements that enhance future service delivery and operational performance.

KEY SKILLS & EXPERIENCE

- **Event Delivery Expertise:** Proven experience delivering large-scale events, ensuring high-quality execution within complex, multi-venue or hospitality environments.
- **Food & Beverage Experience:** Demonstrated experience in catering and hospitality delivery, managing service standards, food safety, and operational performance in fast-paced settings.
- **Supplier & Commercial Management:** Experience managing and negotiating supplier and venue relationships, ensuring delivery meets quality, cost, sustainability, and compliance requirements.
- **Operational Delivery:** Strong capability to implement operational plans that ensure efficient, compliant execution and a high-quality guest experience.

DESIRABLE COMPETENCIES

- **Major Event Exposure:** Experience working within multi-venue, stadium, or major sporting event environments is advantageous.
- **Collaboration:** Works effectively across teams and partners to deliver aligned and consistent operational outcomes.
- **Problem Solving:** Demonstrates a proactive, solutions-focused approach to resolving operational and supplier-related challenges.
- **Resilience:** Maintains performance and composure in fast-paced, high-pressure event environments.

A passion for sports is beneficial but not essential.



WHO WE ARE

STH Group is a **Sodexo Live!** company, with offices in London, Miami, Auckland, Sydney and Melbourne, enabling a truly global reach and service offering.

Our Company partners with event owners to make the biggest sporting events in the world – even better! From the Olympic Games in London and Tokyo, the Cricket World Cup in England & Wales to the Rugby World Cups in Japan, England, New Zealand and France, our award-winning team cover the globe to create travel and hospitality programmes with one simple ambition – to leave sports fans knowing they have just been part of an experience of a lifetime.

At STH, you **belong to something greater**; our experiences are unique and so are our people. Bring personality, your background and your desire for delighting others; in return we'll give you all you need to thrive. Through joining STH, you will be part of an inclusive and driven culture, that focuses on collective success and empowerment; we thrive on making the memorable, unforgettable for thousands of global sporting fans. We champion the ethos of the sports teams we represent and ensure our culture is one that is opportunity driven, both for the customers we serve – and the people who make them possible!

WHAT WE STAND FOR

STH Group identify the below values as fundamental commitments for every member of our team. Like the athletes we admire and connect with fans, we use these as our guiding compass in everything that we do, which supports a “one-team” mentality, culture-code and aligned directive.

- **Service Spirit:** We are customer obsessed, encouraging our teams to anticipate expectations and take pride in all services they deliver.
- **Spirit of Progress:** We strive to be trailblazers, we seek continuous improvement and innovation in everything that we do.
- **Team Spirit:** We thrive on winning together, delivering exceptional outcomes for our customers, employees, partners and the communities in which we operate.

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